

Doctors / Staff

Patients have the right to consult with the GP of their choice.

The practice accepts patients in the Gateshead area. For details on our Practice Boundary please ask at reception.

Dr David Roberts

MB, ChB

Dr Vivienne Tut

MBChB, FRCS, MD, RCGP

Dr Helen Andrews

MBBS, MRCP, MRCPGP, FSRH

Practice Manager

Mrs Katrina Roberts—*RGN, ENB 100 & 998*

Nurse Practitioner

Mrs Jill Hutchinson—*RGN, Dip NS, BSc, INP, ACS*

Practice Nurses

Sr Gaynor Innerd—*RGN, SEN, INP*

SN Dalia Henderson—*RGN*

Healthcare Assistant

Caroline Petty

Primary Care Navigators

Gillian Anderson

Midwife

Nikki Barker

Practice Pharmacist

Vicky Tulip

Health Visitor

Angela Waugh

Administrators

Yvonne Clark
Ashley Kerrigan

Reception

Bev Coyne
Dawn Stanley
Nicky Lain
Pauline Trueman
Nicole Franciosy
Jake Roberts

Surgery Times

Monday	7.00am-6.00pm
Tuesday	8.00am-6.00pm
Wednesday	8.00am-6.00pm
Thursday	8.00am-6.00pm
Friday	8.00am-6.00pm

PHONE LINES OPEN 8AM TO 6PM DAILY

Surgery Location

Bensham Family Practice is located on the corner of Sidney Grove and Bensham Bank. We are in a purpose built single storey building. We have easy access for disabled patients and plenty of parking.

Joining the practice

Please collect registration forms from reception and arrange an appointment with our Health Care Assistant, bringing 2 forms of ID with you (photo & proof of address).

We encourage all our patients to register for online services and also to nominate a pharmacy for electronic prescriptions.

When we are closed

NHS 111 service is a free to use telephone advice line, open 24/7 and 365 days a year. The service is provided by nurses, paramedics and call advisors. Dial **111** any time to access the service.

Walk in Centre based at Queen Elizabeth Hospital, Gateshead for minor ailments that cannot wait for the surgery to reopen.

Services

NHS Medical services including

Family Planning—including coil fitting
Joint injections
Travel vaccinations & child immunisations
Asthma & COPD checks
Heart disease & stroke reviews
Diabetic reviews
24hr BP monitoring
ECG recording
Social Prescribing
Antenatal & baby clinic
Women's health
Free NHS health checks
Non NHS work provided also

General information

You may see any Doctor or Nurse at the practice but we hope you will regard one of us as your personal doctor to be seen whenever possible.

Home Visits— for housebound and terminally ill patients only. Please ring before 10am

Results—please ring reception after 2pm

Prescriptions—please ring reception after 10.30am and note they will take 2 working days to be ready

Joint injections—please make assessment appointment with Dr Roberts or Dr Tut

Practice Nurses—our practice nurses are available by appointment for health advice and chronic disease review, ear syringing, dressings, blood tests, BP, smear tests, child & travel immunisations, smoking cessation.

Antenatal & Baby Clinic—our midwife has clinic every week on Tuesday afternoon. Baby clinic is every Thursday morning.